



Ameyo Lite

Contact Center Technology for Enterprises

Is your business ready for more sales and better customer service?

Ameyo Lite gives you the power to think of:

- Targeted Marketing Campaigns
- Automated Customer Service
- Complete control of day-to-day operations
- Performance Management

All this
and much more
@9999*
only

Small businesses across the globe are struggling with competition and increased customer expectations. Legacy solutions like PBX cannot match the required pace of service delivery. The available Contact Center Solutions do provide the capability but are too expensive. Also the IT management costs would be too high.

ACD • DIALER • CTI & CRM • VOICE LOGGER • QUALITY MONITORING • REPORTING

The answer is **Ameyo Lite** - complete call center software for small businesses.

Ameyo Lite is not just effective but cost effective. The solution is an advanced technology suite that includes:

Feature	Yes	Available on upgrade
Auto-Attendant	✓	IVRS, ASR, TTS
Customized Welcome Message	✓	
Multi-Language support	✓	
Call queuing & Management	✓	Priority-based routing
Web-based login	✓	
Blended call support		✓
Dialer (Auto/ Progressive/ Preview & Manual Dialing)	✓	Predictive Mode
Advanced Number Management	✓	
Campaign Management	✓	Migrating users across campaigns
IVR-Based Voice Broadcasts		✓
CTI	✓	
Ability to view Customer Information while on call	✓	
Call/ Transfer/ Hold/ Confer	✓	Chat
Callback Management	✓	
Call Exclusion	✓	
Time zone support	✓	
Auto DND		✓
Compliance management	✓	
100% recording of inbound/ outbound calls	✓	
Live monitoring	✓	
Advanced QM with snoop-barge & Whisper	✓	
Comprehensive reporting with 200+ Reports	✓	Report designer tool

From PBX to Advanced Contact Center at 1% of your operational costs with **Ameyo Lite**

To learn more on how you can serve your customers better and faster, refer to: www.ameyosuite.com or Contact us at:

Headquarters

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Product Information
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Drishti Customer Arena
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Corporate Blog
<http://blog.drishti-soft.com>

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**component/features based pricing*